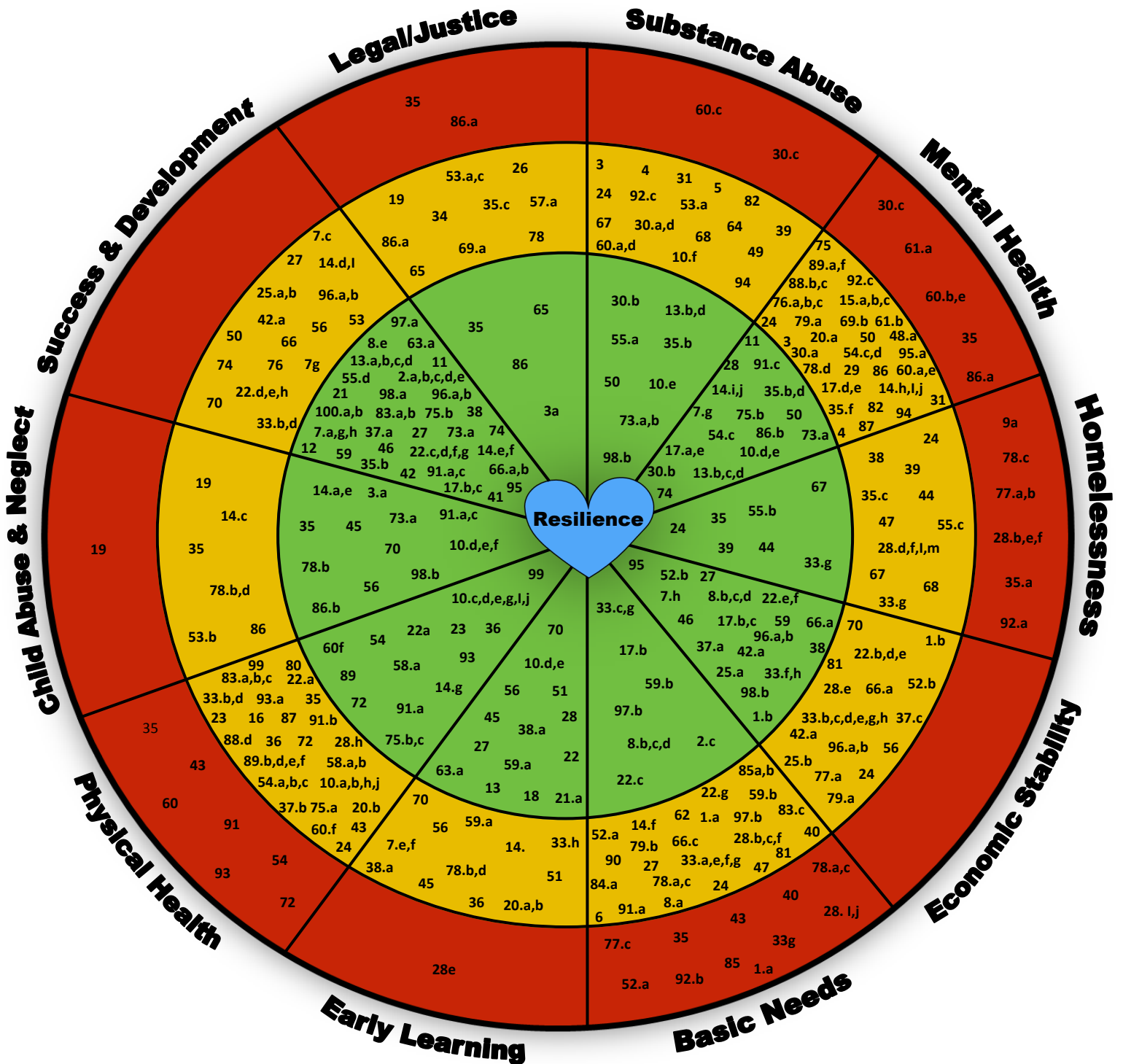


ACEs/Resilience Collaborative Guide to Community Services

This guide is a only a snapshot of agency services provided. For complete description of services as well as contact information, hours of operation, and specific requirements, please call 211, refer to the 211 database at www.win211.org, or download the win211 app available free on Google Play & iTunes.



Agencies listed are supporting efforts to reduce ACEs and build resilience in families and children.

March 2017
 Updated bi-annually

- Key on Reverse**
- **Prevention/Promotion**
- **Intervention**
- **Crisis**
- ▲ **Change County**

Select either Benton or Franklin County prior to conducting agency search via 211 to narrow results

Key for Guide to Community Services for Benton/Franklin Counties

1. **211 (Search by County)**
 - 1.a. Food Assistance
 - 1.b. Free Filing Tax Assistance
2. **21st Century Learning Centers**
 - 2.a. Before & After School Program
 - 2.b. Citizenship Classes
 - 2.c. ESL Classes
 - 2.d. Family Learning Center
 - 2.e. GED Classes
3. **Action Counseling and Dependency Center**
 - 3.a. Domestic Violence Perpetrator Treatment
4. **Advocates for Wellness**
5. **Alcoholics Anonymous (AA)**
6. **American Red Cross Language & Interpretation Bank**
7. **ARC of Tri-Cities**
 - 7.a. Adult Recreation
 - 7.b. Bettertogethertc.com
 - 7.c. Buddy Club
 - 7.d. Coalition Transportation Service
 - 7.e. Infant Toddler Program
 - 7.f. Junior Partners and Pals
 - 7.g. Parent to Parent Support Program
 - 7.h. Pre-Vocational Program
 - 7.i. Very Important People Program
8. **Ben Franklin Transit (BFT)**
 - 8.a. Dial A Ride
 - 8.b. Night & Sunday Service
 - 8.c. Prosser/Benton City General Demand Response
 - 8.d. Taxi Feeder Service
 - 8.e. Travel Training
9. **Benton-Franklin Counties Department of Human Services**
 - 9.a. Emergency Housing Assistance
10. **Benton-Franklin Health District (BFHD)**
 - 10.a. Diabetes Self-Management Classes
 - 10.b. HIV Case Management
 - 10.c. Immunizations
 - 10.d. Maternal Infant Child Health Program
 - 10.e. Nurse-Family Partnership (NFP)
 - 10.f. Safe Babies Safe Moms
 - 10.g. Safe Kids Benton-Franklin
 - 10.h. Sexually Transmitted Disease Services (STD)
 - 10.i. Vitamin Distribution
 - 10.j. Women Infants & Children (WIC)
11. **Benton-Franklin Parents & Friends of Lesbians and Gay (PFLAG)**
12. **Boy Scouts of America**
13. **Boys & Girls' Club**
 - 13.a. Club Mentor Program
 - 13.b. Girls Circle
 - 13.c. Teen Center
- 13.d. The Council for Boys & Young Men
14. **Catholic Family & Child Services (CFCS)**
 - 14.a. 7 Week Parenting Classes
 - 14.b. Adoption Services
 - 14.c. Foster Care Assistance
 - 14.d. Foster Teen Programs
 - 14.e. Kaleidoscope Play & Learn Parenting Support and Education
 - 14.f. Kinship Navigator Program
 - 14.g. Maternity Services
 - 14.h. Mental Health Child/Adult Counseling Services
 - 14.i. Prepares Family Companions
 - 14.j. Young Moms Support Group
15. **Chaplaincy (The)**
 - 15.a. Adult Grief Support Groups
 - 15.b. Behavioral Health Services
 - 15.c. Children Grief Support Group (Cork's Place)
16. **Check Line Telephone Reassurance for Homebound Individuals**
17. **Center for Sharing**
 - 17.a. Hospitality and Unconditional Belonging
 - 17.b. Job Training Program
 - 17.c. Leadership and Finding Your Call Course
 - 17.d. Trauma Informed Support Group
 - 17.e. Trauma Informed Training
18. **Child Care Aware (CCA)**
19. **Child Protective Services (CPS)**
20. **Children's Developmental Center (CDC)**
 - 20.a. Comprehensive Autism Diagnostic & Evaluation & Treatment (CADET)
 - 20.b. Occupational & Physical Therapy
21. **Children's Reading Foundation of the Mid-Columbia (CRF)**
 - 21.a. Ready For Kindergarten
22. **Columbia Basin College (CBC)**
 - 22.a. Dental Care
 - 22.b. Displaced Worker Program
 - 22.c. ESL Enhancement
 - 22.d. General Education Degree Program
 - 22.e. High School Completion Program
 - 22.f. Learning Opportunities Center (LOC)
 - 22.g. Resource Center
 - 22.h. Upward Bound
23. **Columbia Basin Health Association (CBHA)(▲ C)**
24. **Columbia Basin Veteran's Coalition**
25. **Columbia Industries (CI)**
 - 25.a. Community Center
 - 25.b. Employment Services
26. **Columbia Legal Services**
27. **Communities in Schools of Benton-Franklin**
 - 27.a. Academic Supports & Assistance
28. **Community Action Connections (CAC)**
 - 28.a. Basic Food
 - 28.b. CDBG Rural Services
 - 28.c. Diaper Program
 - 28.d. Eviction Prevention Assistance
 - 28.e. Homeless Child Care
 - 28.f. Housing & Essential Needs (HEN)
 - 28.g. Low Income Home Weatherization
 - 28.h. Low Income Prescription Assistance
 - 28.i. Project Warm Up
 - 28.j. Second Chance Center (Day Shelter)
 - 28.k. SHIBA
 - 28.l. Supportive Housing Assistance
 - 28.m. Transitional Housing
29. **Compassionate Friends Bereaved Parents Support Group**
30. **Comprehensive Mental Health Services**
 - 30.a. Child & Family Services
 - 30.b. Community Education
 - 30.c. Crisis Services
 - 30.d. Substance Use Disorder Treatment
31. **Curtis Counseling**
32. **Department of Human Services**
 - 32.a. Emergency Housing/Coordinated Entry
33. **Department of Social and Health Services (DSHS)**
 - 33.a. Basic Food Program
 - 33.b. Department of Vocational Rehabilitation
 - 33.c. Division of Child Support
 - 33.d. Division of Developmental Disabilities
 - 33.e. Financial Assistance
 - 33.f. ID Card Assistance
 - 33.g. Temporary Assistance to Needy Families
 - 33.h. Working Connections Child Care Subsidy
34. **Dispute Resolution Center of Tri-Cities**
35. **Domestic Violence Services**
 - 35.a. Emergency Shelter
 - 35.b. Girls Circle
 - 35.c. Legal Advocacy
 - 35.d. Teen Dating Violence Education & Prevention
 - 35.e. Transitional Housing
 - 35.f. Women's Support Groups
36. **Early Support for Infants & Toddlers (ESIT)**
37. **Edith Bishel Center for the Blind & Visually Impaired**
 - 37.a. Computer Training
 - 37.b. Low Vision Evaluation
 - 37.c. Reading and Writing Assistance Program
38. **Educational Service District 123 (ESD 123)**
 - 38.a. Early Childhood Education & Assistance Program
39. **Elijah Family Homes**
40. **Food Banks (Local)**
41. **Girl Scouts of America**
42. **Goodwill Industries**
 - 42.a. Employment Services
43. **Grace clinic**
44. **Habitat for Humanity**
45. **Head Start/Early Head Start**
46. **Heritage University**
47. **Housing Authorities (Local)**
48. **Humane Society**
 - 48.a. Pet Assistance Therapy
 - 48.b. Spay & Neuter Assistance Program
49. **Ideal Options Suboxone Clinic**
50. **Ignite Youth Mentoring**
51. **Inspire Developmental Centers**
52. **Jericho Road Ministries**
 - 52.a. Evening Food Bank
 - 52.b. Professional Clothing Closet
53. **Juvenile Justice Center**
 - 53.a. At Risk Youth Program
 - 53.b. Guardian Ad Litem/CASA
 - 53.c. Victim/Witness Assistance
54. **Kadlec Regional Medical Center**
 - 54.a. Chronic Disease Self Management Classes
 - 54.b. Learning & Nutrition Counseling Services
 - 54.c. Neurological Resource Center/Library
 - 54.d. Our Little Lambs Support Group
55. **Kennewick, City Of**
 - 55.a. D.A.R.E. Program
 - 55.b. First Time Homebuyer Down Payment Assistance
 - 55.c. Housing Rehabilitation & Emergency Repair Program
 - 55.d. Recreational Activities Program
56. **Kennewick School District Teen Parent Education**
57. **Legal Aid (Benton-Franklin)**
 - 57.a. Family Law Class
58. **Lions Club of Kennewick**
 - 58.a. Hearing & Vision Aid Expense Assistance
 - 58.b. Wheelchair Ramps Assistance Program
59. **Local School Districts & Home School Associations**
 - 59.a. Early Childhood Education and Assistance Program
 - 59.b. Summer Meals Program

For questions or requests for inclusion please contact Robin Henle at robinh@bfhd.wa.gov or Joyce Newsom at jnewsom@pfp.org. To download a copy go to: <http://goo.gl/jxBVK9>

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- 60. Lourdes Health Network (Hospital System)**
 - 60.a. Adult & Youth Counseling Services
 - 60.b. Crisis Response
 - 60.c. Desert Hope Withdrawal Management
 - 60.d. Drug & Alcohol Testing
 - 60.e. Lourdes Transitions
 - 60.f. Mammogram Assistance Program
- 61. Lutheran Community Services Northwest**
 - 61.a. Crisis Stabilization Bed
 - 61.b. Wraparound/WiSe
- 62. Martha's Cupboard at Central United Protestant (agency only -must phone 2-1-1 for info)**
- 63. Mid-Columbia Library (MCL)**
 - 63.a. Bookmobile
- 64. Narcotics Anonymous (NA)**
- 65. Northwest Justice Project**
- 66. Opportunities and Industrialization Centers of Washington (OIC) National Farmworker Jobs Program**
 - 66.a. Career & Training Services
 - 66.b. Employment Services
 - 66.c. Food, Utilities & Housing
- 67. Oxford House**
- 68. Pacific Northwest Adult & Teen Challenge Recovery Housing**
- 69. Pasco, City of**
 - 69.a. Domestic Violence Services
 - 69.b. Veteran's Assistance
- 70. Pasco School District Teen Parent Program**
- 71. Pet Over Population Prevention Spay & Neuter Assistance Program**
- 72. Planned Parenthood**
- 73. Prosser CIA**
 - 73.a. Guiding Good Choices Parenting Classes
 - 73.b. Prescription Lock Box Program
- 74. Quest Youth Center**
- 75. Recovery & Wellness Center**
 - 75.a. Eating Disorder Intensive Outpatient Group
 - 75.b. Healthy Student Program
 - 75.c. Parent Education
 - 75.d. Self-Sufficiency Group
- 76. Responding to Autism**
 - 76.a. Adult Services & Support
 - 76.b. Autism Screenings
 - 76.c. Training & Family Support

- 77. River of Life Metropolitan Church**
 - 77.a. ANSIL Hall
 - 77.b. ANSIL House
 - 77.c. ANSIL Service Center
- 78. Safe Harbor Support Center (SHSC)**
 - 78.a. Family Assistance
 - 78.b. Incredible Years Parent Education
 - 78.c. My Friends Place Teen Shelter
 - 78.d. Taming the Dragons Trauma Treatment
- 79. Salvation Army**
 - 79.a. Adult Rehabilitation Center
 - 79.b. Food & Clothing Bank
- 80. Seattle Children's Tri-Cities Clinics**
- 81. Social Security Administration**
- 82. Somerset Counseling Center**
- 83. South Eastern WA Service Center of the Deaf and Hard of Hearing**
 - 83.a. Sign Language Classes
 - 83.b. Sign Language Interpreters
 - 83.c. Telecommunication Access
- 84. St. Vincent Centers**
 - 84.a. Clothing & Housewares Assistance
- 85. St. Vincent de Paul**
 - 85.a. Basic Needs Assistance
 - 85.b. Utility Assistance
- 86. Support, Advocacy & Resource Center (SARC)**
 - 86.a. Crime Victim Service Center Crisis Line
 - 86.b. Prevention Education
- 87. TEAMS of Tri-Cities Positive Approach HIV Support**
- 88. Tri-Cities Cancer Center**
 - 88.a. Resource Library
 - 88.b. Support Groups
 - 88.c. The Beauty Center
 - 88.d. Well Fit Program
- 89. Tri-Cities Community Health (TCCH)**
 - 89.a. Behavioral Health Care
 - 89.b. Dental Services
 - 89.c. Enrollment Services (Health Benefits Exchange)
 - 89.d. Eye Clinic
 - 89.e. Maternity Support Services/First Steps
 - 89.f. Nueva Esperanza
 - 89.g. Women Infant & Children (WIC)

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- 90. Tri-Cities Diaper Bank**
- 91. Tri-Cities Pregnancy Network (TCPN)**
 - 91.a. Learning & Earning Program
 - 91.b. Pregnancy Tests
 - 91.c. Stronger Dads
- 92. Tri-Cities Union Gospel Mission**
 - 92.a. Emergency Shelter for Men, Women & Children
 - 92.b. Necessities Program
 - 92.c. New Life Program
- 93. Trios Health System (Hospital)**
 - 93.a. Diabetes Education & Support
- 94. Unity Counseling Services**
- 95. Washington State University (WSU)**
 - 95.a. Pet Loss Hotline
- 96. Work Source**
 - 96.a. Adult Employment Services
 - 96.b. Youth In & Out of School Programs
- 97. WSU Benton County Extension**
 - 97.a. 4H
 - 97.b. Food Safety & Preservation
- 98. WSU Franklin County Extension**
 - 98.a. 4H
 - 98.b. Community Supportive Services
- 99. Yakima Valley Farm Workers Clinic (YVFWC)**
 - 99.a. WIC/Nutrition Services
- 100. YMCA**
 - 100.a. MLK Center
 - 100.b. Youth Sports

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