TRANSPORTATION

People For People offers transportation services for individuals who may not have access to public or private transportation or who have a physical, cognitive, or other impairments that may require specialized transportation.

MILES TRAVELED: 1,081,213

SUCCESS STORY

I don’t know what I would do without People For People. I’ve lived in Moses Lake for 70 years, and it’s the best service! They take my 100-year-old mother everywhere she needs to go, from medical appointments to eye appointments and even if she just needs to go shopping at one of the grocery stores. Best service in the whole wide world.

Nadine’s daughter, Cheryl

NON-EMERGENCY MEDICAL TRANSPORTATION (NEMT)

The NEMT staff coordinates transportation and related services for Medicaid-eligible clients in a nine-county service area. Services include mileage reimbursement, gas vouchers, transit tickets, volunteer drivers, Greyhound, Amtrak, wheelchair accessible vans, and taxicabs.

BROKERING SERVICES

Trips: 162,310
Night of Lodging: 11,208

SUCCESS STORY

At Seattle Children’s Hospital we care for kids from the WAM region (Washington, Alaska, Montana and Idaho). Getting patients to and from our facilities can be challenging, which is why it’s vital we work closely and collaboratively with the local communities. There are six brokers for Non-Emergency Medical Transportation in Washington state, and we are proud of our partnership with People For People (PFP). The PFP broker team is amazing to work with. We know the names of everyone in their call center, and they in turn know the names and needs of their clients. We can count on them to go the extra mile and to come up with creative solutions to long-distance travel complexities.

Traveling over the mountain pass with a sick child is a very emotional time, and it requires a lot of planning so the trip is safe, compassionate and within the state guidelines for transportation. We look forward to working with PFP for years to come. When our patients say, “I just want to go home,” PFP helps us make that possible.

Julie Povick, Manager, Observership Office External Relations and International Exchanges Seattle Children’s Hospital

EMPLOYMENT & TRAINING

For more than 50 years, People For People has been offering employment and training services for adults under the Workforce Innovation and Opportunity Act (WIOA), community jobs, and dislocated worker programs, as well as special projects designed to provide training and support for individuals to gain and retain employment.

CLIENTS SERVED: 953

WIA ADOULT PROGRAM

Served: 156
Job placement: 0% Average wage: $16.02

WIOA DISLOCATED WORKER PROGRAM

Served: 324
Job placement: 90% Average wage: $15.52

WIOA YOUTH PROGRAM

Served: 22
Job placement or Continued: 75%

SUCCESS STORY

Luis Macas was a homeless single father who became part of the Dislocated Worker Program where he worked several part-time jobs to support himself and his daughter. In order to provide a more stable life for the two of them, Luis chose to enroll in the Perry Technical Institute’s electrical program. While attending school, working part-time, and being a full-time father he continued to stay focused on his education and his daughter. With the director of the PFP staff and the Dislocated Worker program, he was able to assist Luis with tuition and child-care expenses while he attended training to help ease his financial burden. He has since graduated and is working full-time as an electrician in Oregon.

MEALS ON WHEELS PROGRAM

People For People offers the Meals On Wheels program at six meal sites that are located throughout Yakima County where seniors 60 and older can enjoy a hot, nutritious meal, socialize, or play games. Delivery services provide home bound seniors a hot meal in the comfort of their own home.

MEALS SERVED: 102,221

UNIDUPLEXED: 1,084
COUNTY SERVED: Yakima

SUCCESS STORY

Clarence is a very active 97 year old who loves attending the Meals On Wheels congregate lunches served at the Grandview Community Center for the past three years. Clarence said there are three reasons why he loves going to the Meals On Wheels lunches: the opportunity to get out of the house, meeting and visiting with friends she hasn’t seen in years, and especially the delicious assortment of meals that are prepared. “I just enjoy it too much,” she said.
GREATER COLUMBIA 2-1-1

Greater Columbia 2-1-1 is an information and referral call center that provides health and human service resources.

TOP TEN REQUESTS FOR HELP
1) Family & community needs: 13,168
2) Income tax assistance: 4,215
3) Government: 2,754
4) Rent/mortgage & move-in costs asst.: 1,345
5) Legal: 1,291
6) Utilities: 1,246
7) Transportation/travel: 1,165
8) Housing/low-cost housing: 989
9) Emergency shelter: 699
10) Food bank information: 666

SUCCESS STORY
Yvonne lives in Carnation, WA. She called 2-1-1 because she needed assistance for her brother-in-law that lives in Selah. She stated, he is a 72 year old veteran who has a lot of medical issues, is in need of transportation for doctor appointments, getting his medications, and meal preparation.

He is not familiar with resources that are available to him, and she can't afford to drive down to help him. 2-1-1 was able to assist her with information for the Meals On Wheels program and to the VA benefits office so that her brother-in-law will be taken care of.

CALLSHandled: 29,670
COUNTIES SERVED: 16, refer to map

BASIC FOOD INITIATIVE

People For People provides Basic Food outreach and education to 20 counties in eastern Washington and helps individuals with the application process through the Greater Columbia 2-1-1 call center.

APPLICATIONS: 1295 COUNTIES SERVED: 20, refer to map

LONG-TERM OMBUDSMAN PROGRAM

Volunteers and staff of the Long-Term Care Ombudsman Program advocate for the rights of residents in long term care facilities.

VOLUNTEER HOURS: 1,288 COMPLAINTS RESOLVED: 65%
COUNTIES SERVED: Yakima, Kittitas

REVENUE
FISCAL YEAR 2016 – 2017
$16,501,798

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