PFP Partnership with Seattle Children’s

PFP provides transportation and related services to families on Medicaid. Often, families need specialized care not offered locally, so PFP assists families traveling back and forth to Seattle Children’s Hospital for treatment. Julie Povich of Seattle Children’s Hospital says, “Time and time again, the dedicated staff at People For People have gone the extra mile and done incredible things for our families in need...they do an absolutely amazing job!” Povich says.

Many Questions, One Call: GC 2-1-1

Anita Rodriguez

When Anita Rodriguez heard about Greater Columbia 2-1-1 on a local radio station, she called the free information and referral service in search of help. The mother of five children had recently lost her job, and discovered she was eligible for food assistance. Her basic food application was done over the phone with a trained, bilingual call specialist, and she received her benefits within six days. In addition, 2-1-1 staff informed Anita that she would also be eligible for medical coupons and transportation services. “I am very grateful for 2-1-1,” said Anita.

Kent Schiller

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Abel and Rita Garza

Abel Garza was denied a driver’s license for the first time in his life due to failing vision and inability to pass his vision test. Frustrated, Abel knew he needed to find regular, reliable transportation for he and his wife, Rita, when they needed to get from their home in Toppenish to medical and therapy appointments throughout the Yakima Valley. The couple tried the service provided by PFP in 2010, and were very impressed. Abel says, “It’s a big advantage to have PFP help with transportation. They treat us very well, they’re here on time, they help us on the bus - everything has been perfect,” he said.

EMPLOYMENT AND TRAINING

Total Clients Served: 622
Workforce Investment Act (WIA) serves low income adults 214 Served / 89% Job Placement Rate/$11.23 Avg. Wage
Dislocated Workers, job loss due to layoffs, closures, etc. 45 Served / 100% Job Placement Rate/$18.17 Avg. Wage
Community Jobs (CJ) adults transitioning from TANF 220 Served / 55% Job Placement Rate
Supported Work adults transitioning from TANF 85 Served
YVCC I-BEST Student Placement 39 Served / 74% achievement
Seniors 19 Served / 74% Job Placement Rate
Counties Served: Kittitas and Yakima
(July 1, 2010 · June 30, 2011)

INTERPRETER SERVICES BROKERING

Total Requests Filled: 31,265
Interpreters Assisted in 20 Languages: Arabic, Bosnian, Burmese, Cambodian (Khmer), Cantonese, Karen, Laotian, Mandarin, Marshallese, Nilo-Saharan Languages, Persian, Punjabi, Russian, Serbo-Croatian, Somali, Spanish, Sudanese, Tagalog, Thai, Vietnamese
Counties Served: 9 (see map on page 4)
(July 1, 2010 · June 30, 2011)

MEDICAID TRANSPORTATION BROKERING

Total Trips Provided: 158,635
Average Monthly Clients Served: 2,336
Out of Area Lodging Nights: 1,321

TRANSPORTATION

Total Miles Traveled: 2,021,797
Total Service Hours: 93,459
Total Passenger Boardings: 344,725
Counties Served: Adams, Grant, Lincoln, Yakima
(July 1, 2010 · June 30, 2011)

Serving Communities Since 1965

Maintaining Independence: Paratransit Transportation Services

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PFP Begins ‘On The Go’ Senior Cafe Nutrition Program

In July, People For People began helping local seniors through its new nutrition program called ‘On The Go’ Senior Cafe. The senior nutrition program serves hot, nutritious meals at various sites in Yakima County, and also delivers food to homebound seniors who are no longer able to provide meals on their own. In addition, the agency’s Meals for Pets delivers dog and cat food, at no cost to home delivery seniors.

For more information, please call (509) 426-2601.

People For People
Madelyn Carlson, Chief Executive Officer
Reneé Biles, Chief Operations Officer
Fidel Devera, Controller

COUNTIES WE SERVE

TOTAL PFP REVENUE: $15,707,786

47% Medicaid Transportation and Interpreter Services Brokering

13% Employment and Training

37% ParaTransit Transportation

.003% Other

2% Greater Columbia 2-1-1

Employment & Training
Transportation
Medicaid Transportation & Interpreter Services Brokering
Basic Food